

Booking Information

Requests for specific areas or tables cannot be guaranteed.

Tables or areas will be reserved for the time requested & may be made available to other customers after that time if there is a demand & the reserved group is not present. If the party arrives after the reserved area has been released, guests may use any unoccupied & unreserved tables within the pub on a first-come-first-served basis.

If the party is more than forty-five minutes late or fails to arrive at all, the reservation will be deemed to have been cancelled by the customer.

Where an area or a group of tables has been reserved for a certain number of guests & less than the expected number turn up, some tables may be released or part of the area given back to general use.

Other than pre-ordered items, all food & drinks should be ordered & paid for at the bar on the day.

All pre-ordered buffet boards or meals will be prepared & provided around the time specified in the booking & charged for accordingly. Requests to vary timings at short notice may not be possible.

Deposits: A deposit of £15 per buffet board is required at the time of ordering with a minimum of five days notice. A deposit of £10 per person is required for our Christmas Fayre menu. A minimum deposit of £75 is required to confirm a reservation for more than thirty guests whether food has been ordered or not. All deposits must be paid in person by cash or card (cheques are not accepted). A deposit receipt will be issued which should be brought along on the day of the event. Reservations without pre-ordered food or those for less than thirty guests may require a deposit at certain times & at the management's discretion. Deposits are non-refundable & can be redeemed as payment for food & drinks on the day. The final balance of any pre-ordered food or drinks must be paid for on the day. One bill will be issued & the deposit will be deducted. A VAT receipt will be issued upon payment.

Postponement: If the customer wishes to postpone the entire booking, provided that at least five days notice is given, deposits will be transferable once to an alternative, available date which is within one month of the original booking. Parties cannot be postponed in part or split into separate dates or times. Seasonal menus or promotions will not be carried over to any new booking.

Cancellation: The customer may cancel the entire booking at any time. In this event, any deposits paid will be forfeited. The customer may cancel all or part of any pre-ordered food at any time. If a minimum of five days notice is given, the relevant part of the deposit may be redeemed against other items on the day. If less than five days notice is given, that part of the deposit will be forfeited.

The right to refuse admission & service is reserved. Usual licensing laws apply. The management reserves the right to close the premises at any time & for any reason.